



## NEW TOP CMT RISK

<b>RR456</b>	<b>New Ways of Working</b>	
<b>Service Area</b>	Finance, Performance & Asset Management	
<b>Lead Officer</b>	Andy Cavanagh	
<b>Cabinet Member</b>	Portfolio Finance & IT	
<b>Description</b>	<p>The risks to NHDC arising from the Shared Service programme with SBC &amp; EHDC that is considering Exchequer, HR, Facilities Management &amp; ICT:-</p> <ul style="list-style-type: none"> <li>- resourcing the project (staff/financial) causing conflicting demands on Officer time</li> <li>- loss of key personnel and skills during the project</li> <li>- lack of investment of time, resources and capacity</li> <li>- lack of support for the project (loss of funding, political backing)</li> <li>- lack of agreement by the partnering Council's to the scope</li> <li>- staff morale declines</li> <li>- the project does not succeed in producing a shared service arrangement</li> <li>- service delivery is not as good as at present</li> <li>- the arrangement fails to make a financial saving</li> </ul>	
<b>Opportunity</b>	A shared service with neighbouring Council's offering financial savings, improved resilience and service levels.	
<b>Nature of Risk</b>		
<b>Consequences</b>	<p>The consequences of the risks include:-</p> <ul style="list-style-type: none"> <li>- "business as usual" suffers whilst the project is underway</li> <li>- reputational damage if project fails or service declines</li> <li>- additional efficiencies need to be found</li> <li>- front line services are not fully supported leading to a decline in the level of services offered by NHDC</li> </ul>	
<b>Work Completed</b>	<p>Programme Group established.          Project initiated.          Cabinet have provided political backing</p>	
<b>Ongoing Work</b>	<p>Establishing a project team.          Building a strategic business case.</p>	

